



Heritage Welcome Volunteers

Background

After 6 years of re-development, Brighton Dome Corn Exchange reopened to the public this Summer. From November onwards, we plan to showcase this beautiful building and its history to the public and are recruiting room guide volunteers to ensure that visitors are welcomed and provided with a knowledgeable and friendly experience.

What will you be doing?

The re-opening of the Corn Exchange at the start of November 2023 will allow members of the public to experience our incredible regency buildings outside of events, without a ticket!

You will be providing short tours and talks about the history of the Corn Exchange; this could incorporate a special interest of your own, such as architecture, women's suffrage, musical history, and regency history. We will be developing guides and talking point materials as a group so that you have information that you can refer to whilst volunteering.

Duties:

- Being a friendly and welcoming presence
- Sharing knowledge with the public in a kind, approachable, and interesting manner
- Directing the public around the building with opportunities to provide short tours and 'ten-minute talks'
- Carrying out checks to ensure the venue is presentable, tidy, and free from hazards (supported by Duty Manager on shift to fix any issues)
- During times where the building is quiet, use a laptop to carry out further research
- Support customers with access needs to access the venue and have an enjoyable experience
- Responding to emergencies, and helping guide visitors safely from the building in the event of an evacuation
- Reporting any security concerns to a duty manager

Why join us?

- Become part of a friendly, passionate and committed volunteer team, and part of the wider Brighton Dome Community
- Access interesting and exciting training, such as sighted guiding and deaf awareness courses
- Enrich yourself with more knowledge of this amazing heritage site and city
- Use your existing skills and learn new ones
- Enhance your CV, and earn digital badges for your LinkedIn page

Requirements

- Friendly and enthusiastic when interacting with members of the public
- Team player, and adaptable to working well with other volunteers and Brighton Dome staff
- Interest in historical and heritage sites
- Committed to Brighton Dome's values of inclusivity, accessibility, diversity, and equality
- Able to respond calmly to the unexpected and recognise safety issues
- Able to work shifts that take place during opening hours (9 – 5 Thurs, Fri, Sat). You can choose your shifts within these times

If you have any questions about the role, please get in touch:
heritagevolunteers@brightondome.org