**Brighton Dome & Brighton Festival Access Scheme**

Help us provide you with the best possible service so you have an easy and enjoyable visit every time you book a ticket and attend a Brighton Dome & Brighton Festival event.

For assistance completing the form: 01273 709709 / [access@brightondome.org](mailto:access@brightondome.org)

For detailed information about accessing our venues please visit <https://brightondome.org/access/>

Title:\_\_\_\_\_\_\_\_\_ First name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Surname:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Postcode:\_\_\_\_\_\_\_\_\_\_\_\_ Tel:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Mobile: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Access requirements**

**Do you require a complimentary personal assistant ticket?** (i.e. would you be unable to attend a performance without assistance)Y N

**If you require a personal assistant to attend a show you will need to provide proof of eligibility**. This is to ensure that these tickets are available for those who would otherwise not be able to attend. If you do not require an assistant to attend shows or are paying for their ticket, we don’t require any supporting evidence.

|  |  |
| --- | --- |
| Suggest Documents | |
| Front page of DLA/PIP letter (no specific rate required) |  |
| Front page of Attendance Allowance letter (no specific rate required) |  |
| Front page of War Disablement Pension |  |
| Evidence that registered severely sight impaired (blind) |  |
| Recognised Assistance Dog ID card |  |
| Access Card (with +1 icon) |  |
| Other- please see below |  |

We recognise that the documentation listed above might not be available to everyone that has an access requirement. If you do not have any of the above evidence but wish to apply for eligibility for complimentary personal assistant tickets, please complete this form stating in the additional comments why you require this.

Your application will be reviewed on a case-by-case basis.

When your documentation expires you will be required to submit new documents.

**Additional Comments**

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**Do you use a wheelchair?** Y N

**Please let us know the approximate size and type of your wheelchair so that we can ensure that sufficient space is provided for you.**

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**Would you prefer to transfer to one of our seats?**  Y N

*Please note, you must be able to transfer to the seat by yourself or with the help of your personal assistant as our staff are not trained to do this.*

**Do you require a certain position in the auditorium when available?** (e.g. an aisle seat, a seat with additional leg room, a straight on view etc.)

|  |  |  |  |
| --- | --- | --- | --- |
| An aisle on my right |  | Near exit/toilets |  |
| An aisle on my left |  | Level access from street – stalls not circle |  |
| An aisle seat on either side |  | Stand alone chair rather than fixed seat with arms |  |
| A straight on view of the stage |  | Reclined or flat seat |  |
| A good view of BSL interpretation |  | Other, please detail – |  |

**Are you Deaf or Hard of hearing?** Y N

|  |  |
| --- | --- |
| I am interested in BSL performances |  |
| I am interested in captioned performances |  |
| I require a seat near the front to be able to lip read |  |
| I require the use of a loop system to amplify sound |  |

**Are you blind or partially sighted?** Y N

|  |  |
| --- | --- |
| I am interested in audio described performances |  |
| I am interested in touch tours |  |
| I would like to bring my assistance dog with me (please see below) |  |
| I require a seat near the front |  |

**Do you have an assistance dog** Y N

If yes, do you prefer to have your dog with you throughout or would you like us to arrange to look after your dog during the performance?

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**Do you require someone else to make your bookings on your behalf?**

Y N

**Please give details:**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_

**Do you require any other assistance to booking such as email booking or speech to text?**

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| --- | --- |
| I require a quiet resting space |  |
| I require early entry in the building |  |
| I might make involuntary noise during my visit |  |

**Do you have epilepsy?** Y N

**If there are any other details about your epilepsy that would like to share with us then please let us know.**

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**Other**

**Please let us know if there is anything else we can do to ensure that your visit is comfortable.**

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|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| How can we contact you? | Email |  | Post |  |
| I would like to receive information about assisted performances | | | |  |
| I may make use of the large print version of the brochure | | | |  |
| I may make use of an audio brochure | | | |  |

Not all disabilities are visible – some are not immediately obvious such as autism, chronic pain, dementia, anxiety, visual or hearing impairment.

Not all people with hidden disabilities require assistance, but if you do, wearing the Hidden Disabilities Sunflower Lanyard discreetly indicates that you need additional support, help or a little more time.

**Would you like a Hidden Disability Sunflower Lanyard**

**Statement**

I have a disability as defined by the Equality Act (2010)

The information I have provided is accurate

**Signed**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Date**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I have filled out this form on behalf of the applicant

**Name**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Signature**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please post or return this completed form along with any supporting evidence to:

**Brighton Dome Ticket Office, East Gate, Church Street, Brighton, BN1 1UE**

Please send a photocopy of your supporting document which we will retain securely. Please do not send originals.

Alternatively, you can email us a scan or a photo of your supporting documents to

[**access@brightondome.org**](mailto:access@brightondome.org)

**Supporting Document Seen**

For more information email **access@brightondome.org**   
or visit **www.brightondome.org/access**

If your requirements change please email [access@brightondome.org](mailto:access@brightondome.org)

If you wish to be removed from the Access Scheme please email [tickets@brightondome.org](mailto:tickets@brightondome.org) at any time

To read the Brighton Dome & Brighton Festival’s full Privacy Policy visit   
**brightondome.org/terms\_conditions/**

**To read detailed information about access at our venue please find our Access Statement**

**Terms & Conditions**

The Brighton Dome will securely hold your details, including your name and address, on its database to facilitate future bookings and help us meet your access needs.

People who intentionally give false information will have their details removed from the Access Scheme.

Personal assistants should be able to meet the needs and assist the person they are accompanying in the event of an emergency.

Access Membership does not guarantee availability of tickets.

We are only able to support your visit using the information provided here when you book through the Brighton Dome Ticket Office or [www.brightondome.org](http://www.brightondome.org) / [www.brightonfestival.org](http://www.brightonfestival.org) If you book through secondary ticketing services we will be unable to provide you with the adjustments you require unless you make direct contact with the access line.