

PRIVACY POLICY

Last updated: August 27, 2026

1. INTRODUCTION

Reuben Solo ("we", "our", or "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal data when you visit our official website, purchase tickets to our comedy or art shows, purchase merchandise, or subscribe to our newsletter, in accordance with the General Data Protection Regulation (GDPR) and other applicable data protection laws.

Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it.

1. THE DATA CONTROLLER

For the purpose of the GDPR, the data controller is:

Reuben Solo

Email Address: contact@reubensolo.com

Website: www.reubensolo.com

2. PRINCIPLES OF DATA PROTECTION

We adhere to the core principles established by the GDPR. Your personal data will be:

- Processed lawfully, fairly, and in a transparent manner.
- Collected only for specified, explicit, and legitimate purposes.
- Adequate, relevant, and limited to what is necessary.
- Accurate and, where necessary, kept up to date.
- Kept in a form which permits identification for no longer than is necessary.
- Processed in a manner that ensures appropriate security, including protection against unauthorized or unlawful processing.

3. TYPES OF PERSONAL DATA WE COLLECT

We may collect and process the following types of personal data about customers:

- Identity Data: First name, last name.
- Contact Data: Email address.
- Other: amount of tickets purchased, types of ticket purchased.

4. HOW WE COLLECT YOUR DATA

Data collected in the process of purchasing tickets for the show and provided as a digital file to the artist, Reuben Solo.

5. LAWFUL BASES FOR PROCESSING

Under the GDPR, we process personal data under the following lawful bases:

- Legitimate Interests: Processing is necessary for our legitimate business interests.

6. HOW WE USE YOUR PERSONAL DATA

We use personal data to fulfil the interactive nature of the show.

DATA DISCLOSURE AND INTERNATIONAL TRANSFERS

We do not sell personal data. We will not share information with any third-party

1. DATA SECURITY

We have implemented appropriate security measures to prevent your personal data from being accidentally lost, used, accessed in an unauthorized way, altered, or disclosed. Access to the customer data is restricted to Reuben Solo.

2. DATA RETENTION

We will only retain your personal data for as long as necessary to fulfill the purposes we collected it for. All data will be deleted after each show.

3. YOUR LEGAL RIGHTS

Under the GDPR, customers have the following rights regarding your personal data:

- Right of Access: customers can request a copy of the personal data we hold about you.
- Right to Rectification: customers can request corrections to inaccurate or incomplete data.
- Right to Erasure ("Right to be Forgotten"): customers can request that we delete their data under certain conditions.
- Right to Restrict Processing: customers can object to or ask us to restrict the processing of your data.
- Right to Withdraw Consent: customers can withdraw your consent for your data to be used during the show by advising the venue 24 hours before the show.

To exercise any of these rights, please contact us at contact@reubensolo.com.

1. RIGHT TO COMPLAIN

Customers have the right to file a complaint at any time with your local data protection supervisory authority (such as the ICO in the UK or the relevant Data Protection Authority in your EU member state). We would appreciate the chance to address your concerns first, so please contact us directly.