Brighton Dome and Brighton Festival
Studio Theatre
Venue Access Information

Photo credits Murray Scott
Brighton Dome and Brighton Festival

We're committed to making a visit to Brighton Dome easy and enjoyable for as many people as possible.

Brighton Dome comprises three performance venues: The Concert Hall, Corn Exchange, and Studio Theatre

This document has been written to give you all the access information you will need for your visit to the Studio Theatre, follow these links to find out access information about Concert Hall or the Corn Exchange.

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Welcome

Welcome to the south coast's premier multi-arts venue at the cultural heart of one of England's most creative cities. Each year, we present and produce over 600 events spanning music, theatre, dance, comedy, literature, spoken word, visual arts, film, digital and more. In addition to the year-round programme, each May we produce England's leading and most-progressive mixed-arts celebration, the internationally-acclaimed Brighton Festival.

With a rich history spanning over 200 years (starting life as the Prince Regent's stables and riding house), Brighton Dome provides an extraordinary space in which to bring the arts alive. A hub for artists across the region, Brighton Dome commissions and supports both emerging and established artists and companies, enabling them to develop, take risks and deliver work of the highest quality. Read about our Associate Artists and programming partners. Brighton Dome is committed to bringing all sorts of art to all sorts of people. By offering imaginative new ways to discover and participate - from Saturday morning singing to theatrical make-up workshops - we aim to inspire creativity in people of all ages with experiences to remember.

We regularly programme music, theatre and dance performances for adults and young people with a range of access needs in mind - including BSL interpretation, relaxed performances, touch tours, productions by disabled artists, and a partnership with a Brighton learning disability arts charity Carousel.

A list of assisted performances can be found here: http://brightondome.org/access/assisted_performances_and_events/

The Brighton Dome Studio Theatre offer:
- Accessible toilets
- Accessible lifts
- Ticket office with low level counters
- Ticket office – induction loop to be installed soon
- Venue bars with low level counters
- Sennheiser INFRARED systems
- Staff trained in accessibility awareness
- Free ticket for a Personal Assistant (subject to availability)
- Dedicated Access Line for telephone enquiries about access

To take a virtual tour of the Studio, select the venue below

Brighton Dome Studio Theatre virtual tour
Booking Information

Online
You can book online 24 hours a day for any event that has a ‘Book Now’ button. You can choose to either select your own seats using the seating plan or simply use the ‘Best Available Seats’ option. Events without a ‘Book Now’ button are either non-ticketed events or fully booked. Please note: to book a wheelchair position you will need to call our ticket office.

By phone
01273 709709
Monday - Saturday 10am - 6pm
Summer opening times - Monday - Saturday 10am - 5pm

In person
Monday - Saturday 10am - 6pm
Summer opening times - Monday - Saturday 10am - 5pm

Brighton Dome Ticket Office
29 New Road
Brighton BN1 1UG

If you have a specific ticketing query please email tickets@brightondome.org

All methods of bookings are subject to a per order booking fee

Our Visitor Services Team are here to ensure that your visit is easy and enjoyable and to discuss any complex requirements that you may have. For advice and information from the team

Tel: Ralph 01273 261 541 / Sarah 01273 261 525

Email: access@brightondome.org, Monday – Friday 10am-6pm
The Ticket Office

Our Ticket Office provides:

- Level, step free entry
- Door width: 77.5cm / 30in
- A push-pad automatic door, button location the right of the door, low level
- Low level counter
- Induction loop – **coming soon**
- Seating
- Staff trained in disability awareness
- Information in large type by request
- A magnifying glass
- Pen and paper are available on request
- The floor is carpeted and level throughout
- Fluorescent strip lights
- Background music may be playing

Brighton Dome and Brighton Festival Ticket Office

Ticket Office low level counter
Tickets and Access Assistants

- Concessionary priced tickets, where available, are offered to people with disabilities.
- Additionally, any customer with disabilities who would otherwise not be able to attend the performances without help may apply for one free ticket to bring an Access Assistant with them to the venue to make their visit possible.
- This offer is open to all people who would otherwise not be able to enjoy events here at Brighton Dome, not just those with mobility issues.
- Access Assistants should be able to sit in a seat next to or very nearby the customer with access requirements.
- Please note that free tickets are subject to availability so please book early to avoid disappointment.
- We encourage our customers to discuss any particular needs with Ticket Office staff when making their booking in order that their specific requirements may be established.
- Anyone with complex needs should speak with the Visitor Services Department at the time of booking who will be able to offer additional advice plus arrange for assistance from staff on the day of your visit.
- If you would like to visit the venue before the event you are attending the Visitor Services team will happily arrange this for you too.
Wheelchair users and those with Mobility Issues

Positions and Maximum Number of Wheelchair Users

Each venue has a maximum number of wheelchair users for everyday activity. This number represents the number of wheelchair users we could safely evacuate from the building in the event of an emergency.

- Brighton Dome Studio theatre : 2

On some occasions it may be possible to increase the number of Wheelchair users who may safely attend the Studio by putting in place additional safety measures. This would need to be discussed in detail with the Visitor Services Department before bookings are confirmed.

Visually impaired customers

- Assistant dogs are welcome in all Brighton Dome venues, please let us know if you are bringing your dog along so we can find a seat that’s comfortable for you and your dog. For further information about Assistant Dogs see later in this document for further information
- Printed materials are available in large print format from the Marketing Department on 01273 260825
- Our signage is designed to maximise visibility
- Should you wish to have the venue or directions to the venue described please contact our Visitor Services Team who will be happy to provide you with information.
Getting Here

For full details and maps of how to reach us please see our website http://brightondome.org/your_visit/getting_here/
Alternatively you can plan your journey by car or public transport using a journey planner website such as
- Trains http://www.southwesttrains.co.uk/
- Car google map to Brighton Dome simply enter your postcode and ours which is BN1 1UG to get directions
- Buses http://www.buses.co.uk/

Trains
- Brighton railway station is 800 metres which is a 10-minute walk to Brighton Dome. The map below shows 2 routes from the station both are step free
- For information and the accessibility of the station see: http://www.nationalrail.co.uk/stations/sjp/BTN/stationOverview.xhtml
- There are fast, regular services into Brighton from London (journey time just 52 minutes from Victoria or 56 minutes from London Bridge) and from along the coast. For up-to-the-minute travel information, visit Southern Railway or call National Rail Enquiries on 08457 484950

Route from Brighton train station to Brighton Dome – step free

Buses
- Buses have easy access for boarding and space for 1 wheelchair or any mobility vehicle with a parking brake. Scooters are not permitted. For more information about the accessibility of the buses see: www.buses.co.uk/information/accessible-buses-wheelchairs.aspx
• The Brighton and Hove bus timetables are available online or in large print. [http://www.buses.co.uk/travel/live-bus-times.aspx](http://www.buses.co.uk/travel/live-bus-times.aspx)

• Main bus stops have "real time" information screens for passengers, and most buses have visual and audio announcements of the next stop.

• Award winning Talking Bus Stops are also available in the city if you are blind or partially sighted. People using the scheme have a battery-operated key fob which alerts them when they are near a talking bus stop. Pressing the fob allows you to receive spoken information on which buses are coming and when they will arrive. For more information on this scheme please see [www.journeyon.co.uk](http://www.journeyon.co.uk) or contact the Access Point Team on 01273 29555 email [accesspoint@brighton-hove.gov.uk](mailto:accesspoint@brighton-hove.gov.uk)

Nearest Bus stops are:

• North Road, 2-5 minutes walk, 160 metres, busing travel west towards George St Hove and South towards Brighton Marina
• Old Steine, 5-10 minutes walk, 490 metres, seating and shelter is available at some of these bus stops
• Buses from the train station to Brighton Dome are 7,18,27, 37, 37B, 47, 48, 77

• [Buses from Brighton station - google map link](http://www.buses.co.uk/travel/live-bus-times.aspx)
Map of bus stops near Brighton Dome
Driving and Parking

On-street parking is very limited, but possible after 6pm and on Sundays. There are a number of car parks nearby.

The most convenient car park for the Brighton Dome is the **NCP Brighton Theatre Car Park**, this car park is 200 metres which is a 4 minute walk to the venues.

Address: NCP Brighton Theatre, Church St, Brighton BN1 1US
Tel: 0345 050 7080

- There are 6 blue badge parking bays on ground level (total 587 bays in the whole car park) and there is good lighting throughout.
- There is level access on the entire route to our venues, you will need to cross 3 minor roads which have dropped kerbs, 2 with one-way traffic, the other has mixed traffic and pedestrians. This car park is often manned during busy show times or you can press the call button on the payment machines or barriers for help.
- Offers and discounts are available, please see our website for more information [http://brightondome.org/your_visit/getting_here/](http://brightondome.org/your_visit/getting_here/)

![NCP car park route to Brighton Dome](image-url)
NCP car park entrance on Church Street

View from NCP car park road down to Brighton Dome
Blue Badge Parking Bays and drop off

There are lay-bys in front of the Concert Hall and Corn Exchange which make good drop off points. Please contact the Visit Services team for more information.

There is no onsite parking available for customers of Brighton Dome, however, there are a limited number of public disabled bays allocated for blue badge holders in the following places near to the venue.

Parking Bays Without time-limit - see map on following page

- **A** 4 at the bottom of Church Street (just before the Dome Concert Hall on the opposite side).
- **B** 1 in Regent Street (second right after the Dome Concert Hall on Church Street)
- **C** 1 in North Place behind the Prince Regent Swimming Pool (access from North Road)
- **D** 1 in Gardner Street (access from North Road)

Blue Badge holders may also park for free in Pay and Display bays with no time limit but NOT in Residents Permit-only parking bays.

Parking bays With 3h time limit (no return within 1h) - see map on following page

- **E** 4 opposite the Studio Theatre in New Road (take first left after the Dome Concert Hall on Church Street). These are marked by metal symbols inlaid into the granite.
- **F** 6 in Jubilee Street (take first right after the Dome Concert Hall on Church Street)

Blue badge holders may park on single and double yellow lines for up to 3 hours (there are common sense limitations on this related to safety, access for emergency vehicles, suspension of bays, other parking signage and road markings etc).

Blue badge holders may NOT park in the loading bays in Church Street.
Map below of Blue badge holder parking bays near Brighton Dome – see previous page for details and map key
By Taxi or transport

All of the below companies have accessible taxis in their fleets: If you need to book a taxi from one of our venues please do ask a member of our FOH team who will happily assist you.

Brighton and Hove Radio Cabs:
Web: www.brightontaxis.com
Email: admin@brightontaxis.com
Tel: 01273 204060

Brighton and Hove City Cabs:
Web: www.205205.com
Tel: 01273 205205
Text: 07528 964384

Brighton and Hove Streamline Taxis:
Web: www.streamlinetaxis.org
Email: operations@streamlinetaxis.org
Tel: 01273 202020

Shopmobility
Brighton and Hove Shopmobility is a scheme that provides wheelchairs, electric mobility scooters and powered wheelchairs to members of the public with mobility issues. The scheme is run by the award winning Federation of Disabled People and enables people with mobility issues to have the freedom to travel anywhere within the Brighton and Hove area.

Federation of Disabled People
Web: http://www.thefedonline.org.uk/shopmobility
Email: shopmobility@thefedonline.org.uk
Tel: 01273 32 32 39
Open hours - Monday to Friday, 10am – 4pm. Times may vary during autumn/winter months.
Seated Events

Wheelchair Users Attending Seated Events

Brighton Dome Studio Theatre (ST)

Wheelchair users will be seated at the front of the slide out 'bleacher' seating block, positioned in easy reach of the lift and toilet facilities.

Assistance Dogs

We welcome all Assistance Dogs to our venues and have a bowl and blanket available. They are welcome to stay with you during the performance or a member of our Front of house team will happily look after them. There is no designated spending area, however the Pavilion gardens are close by.
Plan of the Studio Theatre auditorium bleacher seating view from the stage, please note we allocate 2 chair spaces per wheelchair user, the above is showing 2 positions

Please note that when booking you should notify the Ticket Office staff if your wheelchair is any larger than a standard seat, as we may need to make special arrangements to accommodate you in our smaller venues. If you know the measurements this is very useful.
Transfers

- Those customers who use a wheelchair but who prefer to sit in a standard theatre seat may choose to transfer and store their wheelchair with staff in an agreed place.
- In the interest of the safety of the person transferring, and the audience as a whole, customers should be able to walk well enough without assistance to evacuate themselves from the venue. Transfers should only be made into seats in the front row where evacuation will be safest.
- In the event of an evacuation the stewards and access assistant would bring the wheelchair to the seat following the main flow of the evacuation and help the customer to safety.

Standing Events

Wheelchair Users Attending Standing Events

Whilst the Studio doesn’t have a designated viewing platform, we can arrange a sectioned off area near the front of the auditorium so that you have the best chance of seeing the stage. Please contact our Visitor Services Team to arrange this.

Seating at Standing Events

- For the majority of standing events it is not safe or practical to allow seats in the standing areas. Exceptions may be made at certain events and under certain circumstances.
- Each event would be assessed for suitability and every effort made to assist disabled customers. Please contact the Visitor Services Team to arrange this.
General Information

Borrowing Brighton Dome Wheelchairs

- Brighton Dome has two wheelchairs which are available to customers to use for free for short term loan during events. Specific requests should be directed to the Visitor Services Team.

This is service is free of charge

Temporary Disabilities

- For those people who may have a temporary disability (such as a broken leg) we will endeavor to find seating which is most comfortable for you, please speak to the Ticket Office.
- Please note that free access assistance tickets are not available to those with temporary conditions such as these.

Hearing Impaired Customers

- The Studio Theatre is fitted with Sennheiser INFRARED systems allowing us to offer both Infrared Hearing Assistance and traditional T Loops in these two venues.
- Please reserve your Sennheiser unit when you book your tickets.
- You can book tickets by emailing tickets@brightondome.org

Visually Impaired Customers

- Assistance dogs are welcome in all Brighton Dome venues, please let us know if you are bringing your dog along so we can find a seat that’s comfortable for you and your dog.
- Printed materials are available in large print format from the Marketing Department on 01273 260825.
- Our signage is designed to maximise visibility. Should you wish to have the venue or directions to the venue described please contact our Visitor Services Team who will be happy to provide you with information.
Find your way around Brighton Dome

* Café-bar opening times: 10am-6pm Monday-Saturday + evening performances
* Brighton Dome Tickets opening times: 10am-6pm Monday-Saturday
* Ticket Collection areas in Concert Hall, Corn Exchange, and Studio are open 45 minutes before performances
Studio Theatre – Accessibility in detail

- The entrance to the Studio Theatre comprises of 2 doors that will be in the open position from the show door times, should you wish to gain entry before this time please contact the Visitor Services Team
- Front door width: 146cm / 57in
- There is level access through the front doors of the Studio Theatre into the lobby
- Once through the front doors turning right there is a lift to take you down to the bar level or a small set of stairs, turning left are stairs to the auditorium
- To use the lift to the auditorium you need to cross the bar area
- Music may be played in this area
- The area is well lit with large filament bulbs
- The floors are wood laminate in the entrance and lower bar area, leading to lino at the bottom of the stairs, stairs themselves and auditorium
Studio Theatre – Stairs
Stairs from front door lobby to lower bar
Number of steps: 7
Width: 133cm / 52in
Hand rail either side

Stairs to studio theatre main auditorium
Number of steps: 15
Width: 130cm / 51in
Hand rail on the right going up

Stairs to Stair to Studio Theatre lower bar

Stairs to Auditorium
Studio Theatre - lift to lower bar area
Door width: 86cm / 33in
Lift width: 86cm / 33in
Lift depth: 130cm / 51in
Lift max weight: 250kg / 39 stone

Platform Lift from Studio Theatre entrance to lower bar area and lift information

Platform lift view from Studio Theatre lower bar
Studio Theatre - platform lift to auditorium
Door Width: 89cm / 35in
Lift Width: 100cm / 39in
Lift Depth: 148cm / 58in
Lift max weight: 400kg / 62 stone

Lift from Studio Theatre lower bar to auditorium and lift information

Platform lift to auditorium control panel
Toilets and Accessible Toilets

The main toilets for the Studio Theatre are in the auditorium.

Accessible Toilet Information

There are 2 accessible toilets in the Studio Theatre, a RADAR key can be requested from FOH staff located nearby or from the bar staff.

- The first accessible toilet is located directly ahead of you as enter the Studio Theatre from the street, please note also used by the general public when the auditorium is closed
  - Door Width: 88cm /34in
  - Turning space inside: 166cm x 50cm / 65in x 19.7in
  - Transfer side: Right
  - Transfer space: 102cm /40in
  - Toilet height: 48cm /18.89in
  - Grab rails: to left and right, drop down rail on left
  - Sink height: 71cm /27.95in
  - Colour contrast between surfaces
  - Lighting: Led ceiling lights
  - Mirror: over sink
The second is located in the auditorium, if you are facing the seating block the toilets are on the right of the block, follow main toilet signs

- Door Width: 86cm /33in
- Turning space inside: 150cm x 220cm / 59in x 86in
- Transfer side: Right
- Transfer space: 80cm /31in
- Toilet height: 48cm /18.89in
- Grab rails: to left and right, drop down rail on left, on door
- Sink height: 68cm /26.77in
- Colour contrast between surfaces – not at present
- Lighting: fluorescent strip lights
- Mirror: Small, low mirror to side of sink

Both toilets offer:

- Radar key
- Level entry
- Smooth, anti-slip floor
- Well lit
- Lever taps
- Clear space under sink
- Doors can be opened from outside in an emergency
- Baby changing facilities
- Clear signage to all toilets

- Low door hook
- User friendly lock
- Coloured toilet Seat
- Grab rails
- Emergency pull
Changing Places

A fully attended Changing Places toilet can be find at The Colonnade, Madeira Drive, Brighton Seafront BN2 1TW
The opening hours are:
09:00 to 18:00 (October to day preceding Good Friday)
08:00 to 20:00 (Good Friday to end of September)

Sound and Light

Sound levels
Loud noise can cause permanent hearing damage. Complimentary hearing protection is available from any member of staff. We do not recommend bringing children to music events without bringing specific hearing protection designed for children with you.

Strobe lighting
- Strobe lighting, lighting that produces stroboscopic effects, smoke machines and other theatrical effects may be used during shows in our venues.
- If you have concerns about any of these elements being in a performance that you are coming to see please contact the BDBF access line on 01273 261541/525 (Open Monday - Saturday 10am-6pm) who will be able to confirm what effects will be in use.
- Please note that this may not be instantaneous as we may need to contact the promoter to get more information.

Food and Drink

- The main bar is located to the right of the front entrance down 7 stairs or lift
- The 2nd bar is located in the auditorium. Depending on the performance you are attending this bar may not be open
- There is a low level counter in the main bar
- The area is well lit and has level non-slip flooring
- The floor is wood laminate throughout
- There may be music playing in this area
- The tables and chairs (no arms) are café style and can be moved
- All bar prices are available in large font on request
- Snacks are available – crisps and sweets
Emergencies

Personal Evacuation Plans

If any disabled customer wishes to discuss a Personal Evacuation Plan with the venue’s Manager before the visit we would be very happy to help. Please contact the Visitor Services Department in order that we may relay information to staff on duty that day.

Where there are second floor areas in use by the public we have staff trained in the use of Evacuation Chairs which allow the safe descent of stairways in the event of an emergency as it is not possible to use the lifts. The Evacuation Chairs have a safe working load of 330lb / 150kg

Personal Needs

Please note that our staff are not trained to lift or carry people who may need help or to assist with other personal toilet or medical needs. We provide a free access assistant ticket in order that customers with these needs may be able to attend. If you require a quiet space in which to spend some time during your visit, please speak to our front of house staff who will put you in contact with a manager.

Medical Assistance

There are trained first aiders available at all our events and for large scale events St John Ambulance are in attendance. The hospital is 6 minutes away, Royal Sussex County Hospital, Eastern Road, Brighton, East Sussex, BN2 5BE. We have a 1st Aid room which can also be used as a quiet space.
Feedback
We are always looking for ways to improve the service we provide our customers. All projects we undertake are assessed for accessibility compliance, so please contact us if you have any comments or suggestions about this access statement or anything else that could improve your visit to us. Please email access@brightondome.org with your feedback or suggestions.

Additional Information
- Our frontline staff have accessibility awareness training
- You are welcome to charge your mobility scooters at our venues, please contact the Visitor Services team to discuss
- General information about the city including places to stay, things to do can be found at www.visitbrighton.co.uk
- Should you wish to have a look at any of the BDBF spaces before your visit the Visitor Services team will happily arrange this for you

Contact Information
Address: Brighton Dome, Church Street, Brighton, BN1 1UE

Telephone:
Box office: 01273 709709,
Access / Visitor Services Team: 01273 261541 / 261525

Email
Tickets: tickets@brightondome.org
General: info@brightondome.org
Access / Visitor Services Team: access@brightondome.org

Website: www.brightondome.org
Twitter: https://twitter.com/brightdome/
Facebook: https://www.facebook.com/brightondome